



P.O. Box B | 1564 S. 1000 Road, Council Grove, KS 66846
620-767-5144 | www.flinthillsrec.com



NEWS

FLINT HILLS REC

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MEMBER SERVICES

- ▶ Viasat Internet Services
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For more information, call us at 620-767-5144 or visit our website at www.flinthillsrec.com.

THIS INSTITUTION IS AN
EQUAL OPPORTUNITY
PROVIDER AND EMPLOYER.

FROM THE MANAGER

10 Things You Might Not Know About Power Restoration

Have you ever watched a video or TV show where a person is cooking a meal, then suddenly, they snap their fingers, and the meal is plated and ready to eat? That's called a jump cut.

While we wish we could "jump cut" from a power outage to power restoration, it can often take a lot more effort and people to make it happen.

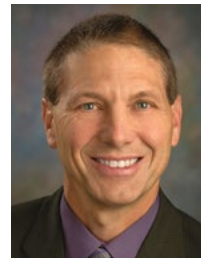
As the general manager of Flint Hills REC, I'm accustomed to members' questions about power outages and why it can take time to get the lights back on. Given our reliance on electricity, there's simply never a good time to be without it.

This month, I'd like to shed light on our restoration process to help our members understand what may be happening behind the scenes. Here are 10 things you might not know about restoration:

1 WE NEED YOU. When your power goes out, it might be just at your home or small section of a neighborhood. There is a chance we may not know about it, and no one has reported it. We rely on you to let us know if your power is out. The easiest way to let us know is by just calling us at 620-767-5144.

2 OUR EMPLOYEES MIGHT BE AFFECTED TOO. Because Flint Hills REC is a local electric

cooperative owned by the members we serve, our employees are local too. They are your neighbors, friends and familiar community volunteers. When you're without power, our people might be too.



Chuck Goeckel

3 IT'S A TEAM EFFORT. Every one of Flint Hills REC's employees are working to get your power restored as soon as possible. Our member services representatives are taking your calls, engineers and field staff are surveying damage, our vegetation management team is clearing hazards, dispatchers are organizing crews, and communicators are keeping everyone informed of progress or potential dangers. When your power goes out, we all work together as quickly and safely as possible to get you back to normal.

4 WE ASSESS THE SITUATION FIRST. Every outage is different, and we don't know how dangerous it is or what equipment might need to be replaced. When responding to outages, we first need to see what happened, then figure out what materials we need and a plan for how to fix the problem(s) without compromising electric flow for the rest of our members.

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FLINT HILLS CREW HELPS ARKANSAS CO-OP WITH STORM RECOVERY



Flint Hills REC sent four linemen from left Travis Hirt, David Epp, Brock Nieman and Drew O'Mara to help restore power in Arkansas.

Our co-ops and their employees stand at the ready in our sister cooperatives' times of need, embodying Cooperative Principle No. 7, Cooperation Among Cooperatives. When Flint Hills REC got the call, we didn't hesitate to send help.

Flint Hills REC sent four linemen, **TRAVIS HIRT, DAVID EPP, BROCK NIEMAN** and **DREW O'MARA**, along with two trucks to provide mutual aid and assist in storm damage recovery following the severe weather that hit Carroll Electric Cooperative in northwestern Arkansas over Memorial Day weekend.

10 Things You Might Not Know About Power Restoration *Continued from page 12A* ▶

5 RESTORATION IS NORMALLY PRIORITIZED BY THE LARGEST NUMBER OF MEMBERS WE CAN GET BACK ON IN THE SHORTEST AMOUNT OF TIME. Our crews focus on responding first to public safety issues and critical services like hospitals. Then we complete work that impacts the largest number of people first.

6 OUR EMPLOYEES FACE MANY DANGERS. Besides working around high voltage electricity, our crews are on alert for wild animals, weather elements, falling trees and fast-moving cars. (If you ever drive past one of our vehicles, please do so slowly.)

7 FLICKERING LIGHTS ARE A GOOD THING. Some folks mistake flickering lights for outages, but these "blinks" are important because they indicate our equipment worked and prevented a possible outage likely caused by wayward animals or stray tree limbs on the lines.

8 YOU NEED A BACKUP PLAN. We do our best to help those who need it, but if you depend on electricity for life support purposes, you must have a back-up plan — remember, we don't always know how long restoration efforts will take. If

you're unsure what to do, call us so we can help you prepare an emergency location.

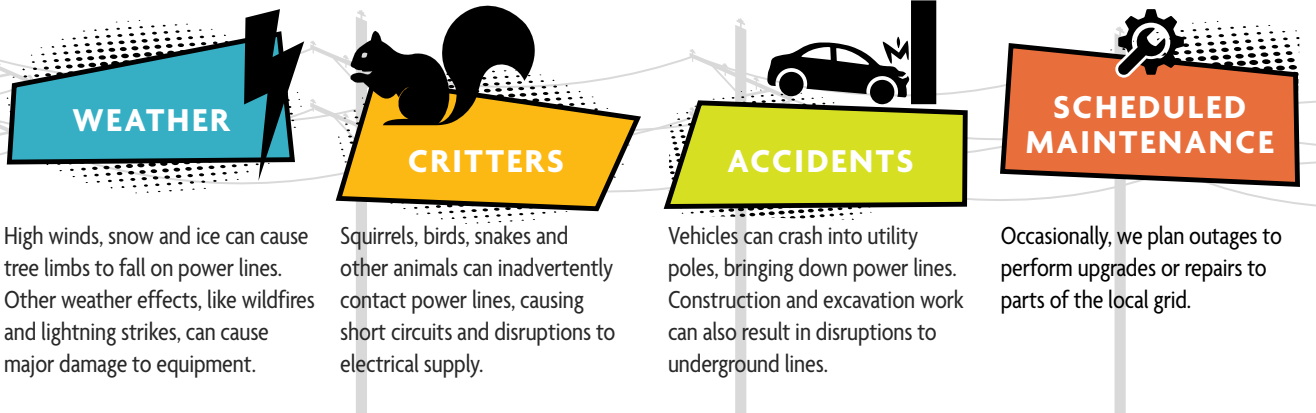
9 OUR EMPLOYEES HAVE TO PLAN, AND EAT. If you ever see our trucks in a restaurant parking lot while your power is out, know that sometimes our employees huddle in a safe, common area to map out their plan for getting your power back on. Also, our crews work long hard hours during outages and need to take time for meals just like everyone else.

10 SOMETIMES IT'S A WAITING GAME. Our portion of the power grid is connected to other electric utilities, and we maintain positive relationships with power/transmission providers interconnected to our system. If our outage is due to an issue from their feed into our system, we must let them do their repairs and be mindful of what they're going through to fix it.

We do our best to avoid power disruptions, but they are inevitable from time to time. If the lights go out, know that your co-op team is working as quickly and safely as possible to restore power. If you experience an outage, please let us know by calling 620-767-5144.

COMMON CAUSES OF POWER OUTAGES

There is never a good time for a power outage, but if it happens on a sunny day you may wonder why. Here are the most common causes of a power outage.



Help Us Locate Former Members

Flint Hills REC has been unable to locate the former members listed below who have unclaimed capital credits refunds retired more than three years ago.

If you know any of these former members, please have them call 620-767-5144. In accordance with the cooperative's bylaws, failure to claim the refunds within 60 days of this notice will cause the total amount of the refund to be irrevocably gifted back to the cooperative. This list includes the city and state of the last known address listed on the cooperative's records.

FAGADAU ENERGY | DALLAS, TX

ERIK W FARMER | JUNCTION CITY, KS

LESLIE FELLS | HERINGTON, KS

JAMES B FERGUSON | FORT RILEY, KS

PAULA FISHER | FORT RILEY, KS

MICHAEL J FLOOD | BETHANY, MO

ROBERT E FOX | WICHITA, KS

GARY FRAIZER EST | COUNCIL GROVE, KS

EARL K FRANKLIN | FORT RILEY, KS

EUGENE FRECHETTE | MILWAUKEE, WI

TONI GARCIA | JUNCTION CITY, KS

FREDDIE J GARZA | FORT RILEY, KS

LUCY M GATZ | NEWTON, KS

MICHAEL L GILLESPIE | JUNCTION CITY, KS

KEITH A GLADDEN | FORT RILEY, KS

BEAVER J GLADE | JUNCTION CITY, KS

MICHAEL J GOGGIN | FORT RILEY, KS

MICHELLE GONZALES | JUNCTION CITY, KS

CARL L GOOD | COUNCIL GROVE, KS

GRAY TELEVISION GROUP,
INC | TALLAHASSEE, FL

JAMES M GREGORY | WICHITA, KS

CHARLES A GREIG | EMPORIA, KS

JOHN GROFF | CHESTER, VA

DEBBIE L GUIN | HUACHUCA CITY, AZ

CYNTHIA D HACKETT | LAKE VILLAGE, AR

GLORIA C HADDOCK | CLAYTON, OK

JAMES L HAKES | FORT RILEY, KS

JOSEPH B HAMM | NEWTON, KS

BELINDA S HAMMOND | WAHIAWA, HI

JAMES W HANRETTY | FRANKFORT, NY

DENNIS L HARALSON SR | OLATHE, KS

ANGELA F HARDING | ARKANSAS CITY, KS

BOB P HARDY JR | FORT RILEY, KS

JERRY HARRIS | MERRITT ISLAND, FL

TERRI L HELMER | MARION, KS

CAROL D HILL | MULESHOE, TX

KENT W HINDERLIDER | JUNCTION CITY, KS

RANDY HINSHAW | SALINA, KS

SCOTT L HOLDEMAN | BOVINA, TX

WILLARD HOLDEMAN | MOUNDRIDGE, KS

JERRY W HOLLAND | JUNCTION CITY, KS

BOBBY D HOLLEY | DWIGHT, KS

BENJAMIN A HOLT | NAMPA, ID

A L HOPPER | NEWTON, KS

MELVIN A HOUCK | S COFFEYVILLE, OK

CHRISTINA HOWARD | JUNCTION CITY, KS

KEVIN HULTGREN | ENTERPRISE, KS

ALLEN HUTCHINSON | NEWTON, KS

WILLIAM T HUTCHISON | RIDGEFIELD, WA

ILENE BOLINDER, ET AL | WILSEY, KS

MICKI M IOAPO | POTTSTOWN, PA

J H SHEARS SONS | EMPORIA, KS

ESKER JACKSON | JUNCTION CITY, KS

FREDERICK J JACKSON | JUNCTION CITY, KS

LORI K JACKSON | WEISER, ID

ROBERT E JAMES | EMPORIA, KS

JARVIS V JENKINS | FORT RILEY, KS

ANNA JOHN | BURLINGAME, KS

EMERSON D JOHNSON | JUNCTION CITY, KS

H J JOHNSON | COTTONWOOD FALLS, KS

CLAUDIOUS S JONES | FT WAINWRIGHT, AR

KENYON L JONES | FORT RILEY, KS

LISA N JONES | JONESBORO, LA

DAVID A KAHLE | HERINGTON, KS

LANCE KARMANN | JUNCTION CITY, KS

ALICE KERSTETTER ES | SOLOMON, KS

LENA KICKHAEFER | CRESTON, IA

DARRELL W KILLIAN | BENNINGTON, NE

GUY KINLEY | HEMET, CA

BETTY KIRCHNER | TOPEKA, KS

JOHN KOHLER | WHITE CITY, KS

ALLEN J KORNOWICZ JR | JUNCTION CITY, KS

KOSS CONSTRUCTION | WEST DES MOINES, IA

MILDRED KRAUS | ALMA, KS

WALTER KUHLMIEER | SALINA, KS

FREDERICK W KUNZ | APO, AE

MARGARET A LAROCQUE | FORT RILEY, KS

AMY LEACH | CARBONDALE, KS

STEVEN LESSLIE | COUNCIL GROVE, KS

CATHERINE M LETTIS | HUDSONVILLE, MI

DEAN W LEVESQUE | FORT RILEY, KS

MICHAEL C LIGON | WICHITA, KS

MICHAEL L LINDSAY | WICHITA, KS

JESSIE C LOWE | JUNCTION CITY, KS

DARRELL D LUSEBRINK | WICHITA, KS

ROBERT LUTZ | BULL SHOALS, AR

GLEN R MALLAM | CLAY CENTER, KS

EARL D MASSIE | ALTA VISTA, KS

STEVE D MATTOCKS | NEW WINDSOR, MD

JAYME MAVROVICH | HOLTON, KS

RUSSELL MAY | SALINA, KS

JANE MCELHINEY | MOUNDRIDGE, KS

DIANNE A MCGAULEY | CLAY CENTER, KS

DENNIS MCHARGUE | LAWTON, OK

JAMES D MCRAE | FORT RILEY, KS

KATHY F MEADORS | DWIGHT, KS

LAURA J MENEFFEE | FORT BRAGG, NC

PATRICK W MICHAELIS | TOPEKA, KS

DEBRA L MILLER | WACO, TX

ELIZABETH MONK | SAN LEANDRO, CA

YVONNE L MONTGOMERY | TOPEKA, KS

DAVID E MOODY | FORT STEWART, GA

MUSTANG OIL & GAS CORP | WICHITA FALLS, TX

THOMAS C MYERS | NEWTON, KS

BOB L NEELLY | MARION, KS

JOHN P NEIS | JUNCTION CITY, KS

A W NELSON | BURDICK, KS

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Help Us Locate Former Members Continued from page 12C

- JESSE B NICKEL | NEWTON, KS
 THOMAS W NORMAN | MANHATTAN, KS
 DIANE M NUSBAUM | WICHITA, KS
 CHARLES J OBLANDER | APACHE JUNCTION, AZ
 MELISSA A OGLE | KENOSHA, WI
 NORMAN F OLIVER | JUNCTION CITY, KS
 ERNEST R OLLIVARES | FORT RILEY, KS
 LAFE S OLSON | EUREKA, KS
 RICHARD E OLSON | MILWAUKEE, WI
 GEORGE V O'NEAL JR | BENTON, KY
 CARMELO ORTIZ | FORT BLISS, TX
 JAMES L PAGE | ABBYVILLE, KS
 PARKER & PARSLEY DEVP | MIDLAND, TX
 ANTHONY L PARKS | FORT RILEY, KS
 DEL PAULSON | WESTCLIFFE, CO
 LYLE C PEARSON | FORT RILEY, KS
 AGNES PECINOVSKY | MARION, KS
 WILLIAM J PENNINGTON | FORT RILEY, KS
 LAVAUGHN PENRICE | KANSAS CITY, MO
 DEAN A PETERS | WALNUT HILL, FL
 KENNETH C PETERSON JR | JUNCTION CITY, KS
 LOVE PHILLIPS III | JUNCTION CITY, KS
 PHILLIPS PETROLEUM CO | HOUSTON, TX
 PIONEER CONST CO INC | GREAT BEND, KS
 MICHAEL R PISANO | FORT RILEY, KS
 RUSSELL L PURDUE | KANSAS CITY, MO
 FRANCES E PURYER ESTATE | HERINGTON, KS
 PATRICK L QUINN | ELGIN, IL
 TRACIE L RATHBUN | JUNCTION CITY, KS
 JOHN B READ | WAKEFIELD, KS
 KEVIN M REDBURN | FORT RILEY, KS
 CAMERON D REIMER | MARION, KS
 COREY L REYNOLDS | EL PASO, TX
 ERIC D RHODES | FORT RILEY, KS
 SHELLY A RHODES | FORT RILEY, KS
 RONALD W RICHERT | GRAND PRAIRIE, TX
 RONALD E RIECHERS | SALINA, KS
 DENNIS L RILEY | FORT MEADE, MD
 WILLIE M ROBERTS | JUNCTION CITY, KS
 CURTIS W RODENIZER | FORT RILEY, KS
 PAUL D RODRIGUEZ | SHAWNEE MISSION, KS
 MICHAEL ROMERO | JUNCTION CITY, KS
 VANESSA ROSENDO | JUNCTION CITY, KS
 WAYNE ROTROCK | HERINGTON, KS
 BETH A ROWE | PARADISE, TX
 JOHN G SANCHEZ | FORT RILEY, KS
 JOHN G SCHAPMIRE | FORT RILEY, KS
 DUANE A SCHIERLING | HILLSBORO, KS
 DOUG G SCHLESENER | ABILENE, KS
 GLEN A SCHMECK | BELOIT, KS
 GLADYS SCHMUCK | COUNCIL GROVE, KS
 RANDOLPH SCHROEDER | NEWTON, KS
 TIMOTHY A SCHWARTZ | TOPEKA, KS
 BLANCHE M SCHWILLING | BURLINGAME, KS
 FOREST SCRIBNER | ELDORADO, KS
 DAVID R SEDDON | CLARKSVILLE, TN
 ERNA SEENEY | LEBO, KS
 CHRISTINE M SEUFERT | FORT RILEY, KS
 ANTHONY W SHIELDS | JUNCTION CITY, KS
 TERRY L SHIER | FORT RILEY, KS
 HARRY L SHOOK | EMPORIA, KS
 ANDREA K SHOUP | FORT RILEY, KS
 BEVERLY SHRIVER | HERINGTON, KS
 JOSEF P SIERMINSKI | JACKSON, MI
 SHERMAN SIMS | HATTIESBURG, MS
 W J SLOYER | EMPORIA, KS
 ANN SMITH | MANHATTAN, KS
 GILMAN R SMITH | ABILENE, KS
 DALE H SOBBA | LIBERTY, MO
 LISA L SORENSEN | VERMILLION, SD
 ALBERT A SOUTHARD | OVERLAND PARK, KS
 DIANA L SPRIGGS | JUNCTION CITY, KS
 PATRICE D STAFFORD | JACKSONVILLE, AR
 JEFFREY W STANDLEY | FORT LEE, VA
 SHEILA J STAPP | BEAUFORT, SC
 BRAD STARKS | BEAUMONT, KS
 TRENA L STARKS | JUNCTION CITY, KS
 BUD E STEPAN | JUNCTION CITY, KS
 WILLIAM M STEVENS | WICHITA, KS
 H G STIVER | COUNCIL GROVE, KS
 KENNETH L STOUT | FORT RILEY, KS
 ROBERT STRATTON | DWIGHT, KS
 LARRY D TEDFORD | BROWNSBORO, TX
 CHARLES TEMPLETON | JUNCTION CITY, KS
 KENNETH R TICE | FORT RILEY, KS
 TANYA S TICE | FORT RILEY, KS
 ROBERT E TIMM | FORT RILEY, KS
 TISCHHAUSER
 TRUCKING INC | COUNCIL GROVE, KS
 JOSE M TORRES | JUNCTION CITY, KS
 MARCIA E TRAYLOR | WICHITA, KS
 GREG TROXELL | COTTONWOOD FALLS, KS
 HOMER D UNDERWOOD | WICHITA, KS
 AUDREY B UNGER | PEABODY, KS
 RICHARD M VALVERDE | PUYALLUP, WA
 GREGORY K VANMETER | OKETO, KS
 JEFFERY B VARGO | FORT RILEY, KS
 MARLIN D WADEL | BOVINA, TX
 FRED WALTERS | HESSTON, KS
 JEROME A WARBURTON | APO, AE
 TIMOTHY J WARDEN | BAHAMA, NC
 WILLIE E WASHINGTON | JACKSON, MS
 PATRICK W WEITZEL | LIVINGSTON, TX
 JAMES E WELLMAN | FORT RILEY, KS
 MARVIN H WERT | MC PHERSON, KS
 MARY M WESOLOSKI | SPRINGFIELD, MO
 GREG WHITAKER | CLACKAMAS, OR
 MATTHEW W WHITE | CHESAPEAKE, VA
 STEPHEN WIARD | TAOS, NM
 DONALD WILKERSON | FORT RICHARDSON, AK
 BENJAMIN A WILKINS | APO, AE
 DANA L WILLIAMS | JUNCTION CITY, KS
 LOUISE E WILLIAMS EST | TOPEKA, KS
 HUBERT WILSON | COUNCIL GROVE, KS
 JOHN T WINKER | MAUSTON, WI
 GARY B WODARZ | NELSON, WI
 DENNIS P WOOD JR | LEAVENWORTH, KS
 MARILYN F WOODS | BLUE SPRINGS, MO
 HOWARD R WREN | CHAPMAN, KS
 RONNIE A WYCHE | JUNCTION CITY, KS
 CHRISTOPH J
 YARBOROUGH | JUNCTION CITY, KS
 TAMARA D YODER | DACOMA, OK
 RONALD D ZIEMAN | MANHATTAN, KS