

Introducing...

Flint Hills RECA's

Pay-By-Phone

Toll Free Number

1-844-241-0264



Flint Hills RECA must move to the automated system in order to be compliant with the Payment Card Industry (PCI) Data Security Standard. These worldwide requirements are designed to help companies that process such payments prevent credit card fraud through increased data controls. Moving to this system ensures our continued ability to accept e-checks, debit, and credit card payments

If you want to use the phone to make a payment on your account, you **MUST** call the number above (and have your account number ready). The office can no longer accept payments over the phone.

The system is automated and all of your personal information, such as card number and payment amount, will be entered by you.

At any time, you may hang up and this will discontinue the call.

After dialing, you will hear the main menu. You'll be prompted to press numbers for the actions you wish to complete

If paying by check, you will be asked to create a PIN number before you can make a payment.

Quick Reference Guide

<p>Main Menu 1 – Inquire or make a payment on your account 2 – Update your phone number 3 – Create or update your PIN 9 – Repeat this menu</p> <p>Look up Account Info 1 – Look up your information using account number Please enter your account number followed by the # sign (if this is correct, Press 1; if not, Press 2)</p> <p>Make a Payment 1 – Pay total amount due 2 – Pay different amount For example: enter 10000 for \$100.00 (if this is correct, Press 1; if not, Press 2) 3 – To continue without making a payment 9 – To hear this menu again</p> <p>Add Accounts or Process Payment (If you own multiple accounts, here is where you can add one) 1 – Add another account to your payment total 2 – Process your payments</p> <p>Payment Method 1* – Pay by Visa or Master Card 2* – Pay by check 3 – Add another account to your payment total 4 – Exit without making a payment 9 – Repeat these options</p>	<p>(1*) Credit Card Payment Method Enter your card number followed by # sign, (1-correct, 2-no) Enter the expiration date, (1-correct, 2-no) Is zip code listed (1-correct, 2-no). Save this information (1-Yes, 2-No) Amount stated is: _____ 1 – If this is correct 2 – Review your payments - Repeat these options</p> <p>(2*) Electronic Check Payment Method (If you do not already have a 4 digit PIN, Enter your last 4 digits of your SS number (1-correct, 2-no) Enter a 4 digit PIN number Enter your bank's 9 digit routing number (1-correct, 2-no) Enter checking account number (1-correct, 2-no) Personal account (1), Business (2) Checking (1), Savings (2) Save this information (1-Yes, 2-No) Amount stated is: _____ 1 – If this is correct 2 – Review your payments 9 - Repeat these options</p>
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The above listing is for payment options. There are other options to this system